

Learning systems Service and maintenance

Level 1	Level 2	Level 3
<p>Service: 1 per year (6 hours per day) Agreed with customer for:</p> <ul style="list-style-type: none"> Product training System recommissioning Replacement of parts Adjustments and alignments Component(s) maintenance <p>Callouts: 2 per year (3 hours/ callout) <i>Customer may request a callout for:</i></p> <ul style="list-style-type: none"> fault-finding/ Repair System recommissioning <p>Cost: 12 000.00 Zar excl VAT. Travel included with 100 Km radius otherwise charged at R 3.00 per Km</p>	<p>Service: 2 per year (6 hours per day) Agreed with customer for:</p> <ul style="list-style-type: none"> Product training System recommissioning Software Updates Replacement of parts Adjustments and alignments System maintenance <p>Callouts: 3 per year (3 hours/ callout) <i>Customer may request a callout for:</i></p> <ul style="list-style-type: none"> Product training fault-finding/ Repair System recommissioning Software Updates and backups <p>Cost: 23 200 Zar excluding VAT and travel costs. Travel included with 100 Km radius otherwise charged at R 3.00 per Km</p>	<p>Service: 3 per year (6 hours per day) Agreed with customer for:</p> <ul style="list-style-type: none"> Product training System reconfiguration System recommissioning Software Updates and backups Replacement of parts Adjustments and alignments System maintenance <p>Callouts: 4 per year (3 hours/ callout) <i>Customer may request a callout for:</i></p> <ul style="list-style-type: none"> Product training fault-finding/ Repair System reconfiguration System recommissioning Software Updates and backups <p>Cost: 36 000.00 Zar excluding VAT and travel costs. Travel included with 100 Km radius otherwise charged at R 3.00 per Km</p>
Equipment		
<p>Non-software requiring equipment sets E.g.</p> <ul style="list-style-type: none"> Hydraulics or Pneumatics EduKit PA: Basic Electrical Wiring system Mechanical trainer Or any other system determined to fall within this category 	<p>software requiring equipment e.g.</p> <ul style="list-style-type: none"> EduKit: Advanced Compact workstation: Basic Transferline Robotino: Basic MPS Stations Electrical /Electronic training Systems Fluidsim/ Mind-sight/ Web based training/Codesys/FCT. LabVolt EMS Telecommunication systems Or any other system determined to fall within this category 	<p>Software requiring equipment sets E.g.</p> <ul style="list-style-type: none"> FMS systems/ MPS 210/MPS 500 Compact workstation: Advanced EDS Water Treatment system MPS PA 204 System LabVolt PA systems MPS 203/403 i4.0 Festo Didactic MES 4 CP Factory/CP Lab AFB Factory Robot Assembly Robotino: advanced CNC Machines (Emco and LabVolt) Or any other system determined to fall within this category

- **Warranty extension:** (offer only available for serviced products)

First 2 years: free

3 years: costs 2% of product value

4 years: costs 4% of product value

Contact our Technical Support Department on: **Tel: +2711-971-5557/ email: tressure.mokgohloa@festo.com**